

Job Description

\$17.05/hour PLUS tips. (Tips are between \$7 and \$12 dollars per hour)

SHIFTS are available Monday thru Sunday

10 year background check is required. Due to working at the Airport

***Free Employee Parking or Trimet Pass
Excellent Benefits***

***Posted schedules at least 2 weeks in advance
Paid Time Off and Sick Time***

We are food travel experts from SSP America. We're passionate about bringing cool, authentic restaurants to airports that represent a taste of place.

At SSP America, our Baristas have the important role of preparing, serving, and selling wonderful beverages for our guests. If you have been to an airport, you know how important that caffeine fix is for travelers!

Our Baristas at ***Good Coffee*** are experts at a few things:

- Having warm, friendly smiles
- Respecting our customers
- Delivering delicious beverages quickly
- Working well in fast-paced environments
- Cash handling

If you enjoyed working in quick service restaurants, coffee or tea shops, or fast casual restaurant concepts, you will fit in on our team!

Our restaurant portfolio in PDX includes Good Coffee, Juliett by Chef Table, Corner Market by Lardo, Deschutes Brewery Hopworks Urban Brewery and Oven & Shaker.

Here are a few things you can expect as a Barista:

- Greet guests in a courteous and friendly manner.
- Process orders and enter them accurately into the POS system.
- Receive payment from the customer and process change.
- Serve cold, frozen, and hot drinks as well as a wide variety of food items to guests.

- Follow all recipes and practice portion control to prepare, garnish, and present ordered items.
- Complete opening, on-going, and closing checklists as required.
- Perform general and specific cleaning tasks using standard cleaning products as assigned by supervisor to adhere to health standards.
- Communicate and clarify major job duties, priorities and expectations to the team and provide continuous coaching in a timely manner.
- Maintain brand operational standards and ensure that coffee shop checklists and cleaning schedules are completed on a daily basis.
- Responsible for overseeing cash duties
- Open the Coffee shop, Start up the equipment
- Other duties as assigned.

Skills & Other Requirements

- 2 years of supervising experience.
- High school diploma preferred.
- Verbal and written communication
- Ability to read, speak, and understand the English language in order to communicate with guests and take orders.
- Experience in dealing with problems involving customer service.
- Basic mathematical skills necessary to operate a cash register, make change, total guest checks, count total bank, prepare cash drops, etc.
- Food handlers permit as required by law.
- Brand Certification as required.
- Ability to remember, recite, and promote the variety of menu items.
- Ability to operate a keyboard & point of sale procedures to pre-check an order & close out a check.
- Ability to stand and work in confined spaces for long period of time.

EOE/D/V/M/F